

PLUS ALLOCATES RM37 MILLION FOR PUBLIC RESTROOM REFURBISHMENT PROJECTS AT 56 LOCATIONS SINCE 2023

Petaling Jaya, 17 September 2025:- In an effort to provide a better travel experience for highway users, PLUS Malaysia Berhad (PLUS) has allocated approximately RM37 million for public restroom refurbishment projects since 2023.

PLUS has been and is currently undertaking public restroom refurbishment projects at 56 locations across Rest and Service Areas (R&R), Lay-bys, Overhead Bridge Restaurants, and Toll Plazas along its operated highways. A total of 32 and 16 public restroom refurbishment locations were completed in 2023 and 2024. This year, restroom refurbishment projects are expected to be carried out in stages at 8 more locations.

According to PLUS Managing Director, Datuk Nik Airina Nik Jaffar, "Under the 5-Year Master Plan for Development and Improvement of Facilities for R&R and lay-bys, several R&R and lay-by locations on PLUS-operated highways have been identified for upgrades, aimed at providing more comfortable facilities and enhancing service efficiency for highway users. Under this plan, 5 R&R and 11 lay-bys are currently and will be upgraded in stages until 2028.

"At the same time, PLUS will upgrade selected R&R and lay-by locations in stages by providing improved facilities in the future, including Pedas Linggi Lay-by (Northbound), Bukit Gantang Lay-by (Southbound), Tangkak Lay-by (Northbound) and Machap R&R (Southbound)," she added.

Restroom refurbishment projects are currently being carried out

"Several restroom refurbishments have been in progress since 2024 along the highways, including Gurun R&R (Northbound), Gunung Semanggol R&R (Both Bounds), Dengkil R&R (Southbound), Ayer Keroh Overhead Bridge Restaurant (Both Bounds), Simpang Pulai Lay-by (Southbound), Sungai Perak R&R (Both Bounds), Seremban R&R (Northbound) and Ayer Keroh R&R (Northbound), Sungai Bakap Lay-by (Both Bounds), Rawang Lay-by (Southbound), Gua Tempurung Lay-by (Southbound) and Kulai Lay-by (Northbound). Most of the restrooms at these locations are refurbished and are ready for public use. For the ones in progress, the works are expected to be completed by the end of 2025.

"The concept design for PLUS' refurbished restroom facilities adopts a contemporary concept that emphasizes sustainability aspects as well as landscaping for natural ventilation and lighting. They are also equipped with sanitary equipment such as faucets and water-efficient flush pumps. This aligns with PLUS efforts in sustaining a more environmentally friendly operation along our highway network," she said.

Several selected locations have been enhanced by increasing the number of seated toilets. They are equipped with special cubicles for Persons with Disabilities (OKU), family and child cubicles, baby changing rooms, and shower facilities.

Restroom refurbishment projects for 2025

The restroom refurbishment projects for 2025 are actively in progress at locations including Mambau R&R (Both Bounds), Pagoh R&R (Northbound), Yong Peng Lay-by (Northbound), Kulai Lay-by (Southbound), Kulai Toll Plaza, Sedenak Toll Plaza and Simpang Renggam Toll Plaza and the projects are expected to be completed by 2026.

“This initiative is part of PLUS’ ongoing effort to provide better facilities as well as enhance comfort for highway users who stop to rest and use the facilities along PLUS-operated Highways. We highly appreciate the cooperation of the public for conserving and use all the facilities provided properly for the wellbeing and comfort of everyone,” she said.

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