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LANE FREEDOM BEGINS: PLUS PIONEERS MALAYSIA'S FIRST ANPR TOLLING PILOT IN HUTAN KAMPUNG-SUNGAI DUA

Petaling Jaya, 9 January 2026: Highway users on the North-South Expressway (NSE) will now be able to enjoy "lane freedom" through the Automated Number Plate Recognition (ANPR) open payment tolling, as PLUS Malaysia Berhad (PLUS) introduces its pilot project for private vehicles along the Hutan Kampung–Sungai Dua stretch. The initiative marks an important milestone towards the future implementation of Multi Lane Fast Flow (MLFF) in Malaysia.

Under the initiative, registered users are no longer tied to specific lanes, gaining the flexibility to enter and exit through any toll lane at nine toll plazas: Hutan Kampung, Alor Setar Utara, Alor Setar Selatan, Pendang, Gurun, Sungai Petani Utara, Sungai Petani Selatan, Bertam and Sungai Dua. Spanning 87.7 kilometres, the first stage is expected to ease toll plaza congestion and reduce unsafe last-minute lane changes.

ANPR cameras installed at toll plazas will capture vehicle number plates, allowing toll charges to be automatically processed through a mobile-based payment platform linked to the user's preferred payment method. Supported by artificial intelligence (AI) and machine learning, the system is designed to recognise vehicles under different operating conditions such as weather, speed, viewing angles and non-standard licence plates, and continues to improve its accuracy over time.

To use the system, users are invited to download the JustGO Malaysia mobile app, register their vehicles, link their preferred payment method such as a debit or credit card, and drive as usual, with no additional devices required and no upfront cost to users.

The mobile app functions as an open payment digital platform intended to be co-owned by the highway industry, expanding toll payment options in line with the Government's aim to offer more flexible payment choices. Additional methods such as e-wallets and online banking will be introduced in the coming months.

Beyond toll payment, the JustGO Malaysia mobile app also offers added convenience through its e-invoicing facility. Separately, users may still continue using existing payment methods such as Touch 'n Go cards, SmartTAG or RFID, which remain available.

Since September 2024, PLUS has been carrying out extensive testing of the ANPR system. Test results indicate faster detection compared to existing tolling systems, as the cameras provide wider coverage at toll plazas. These tests have been conducted in close collaboration with the Malaysian Highway Authority (MHA) and other highway concessionaires.

Barriers will remain in place as the pilot progresses, with users advised to maintain speeds of 20–25 km/h when passing through toll plazas without stopping.

Further information on the pilot project is available at justgo.com.my, or via contact@justgo.com.my.

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