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**PROJEK LEBUHRAYA USAHASAMA BERHAD (“PLUS BERHAD”)**

Registration No.: 201101026564 (954700-A)

**NOTICE OF TENDER INVITATION**

**PROPOSED APPOINTMENT OF PANEL DEBT COLLECTORS FOR RECOVERY VEHICLE OPERATOR (“RVO”)  
[TENDER REF. NO.: PLUS90001224]**

TENDER TITLE	QUALIFICATION & REGISTRATION	SCOPE OF SERVICES	SALE OF TENDER DOCUMENT	TENDER BRIEFING	DOCUMENTATION FEE	TENDER SUBMISSION & CLOSING DATE
<p><b>PROPOSED APPOINTMENT OF PANEL DEBT COLLECTORS FOR RECOVERY VEHICLE OPERATOR (“RVO”)</b></p>	<p>Possess valid certification as follows:</p> <p>1) Company registered in Malaysia: Certified True Copy of company certificates of registration with Suruhanjaya Syarikat Malaysia (“SSM”);</p> <p>2) Validated proof of project experience with minimum five (5) years in debt collector services</p>	<p>In performing as Panel Debt Collectors for Recovery Vehicle Operator (“RVO”) services, the scope of services shall include the following:</p> <p>1) Recovery Claim Processing</p> <p>i) Pursuing recovery claims from lorry owners by issuing Letter of Demand (LOD)</p> <p>2) Manage Documentation</p> <p>i) Open physical files and update documents uploaded into the document repository.</p> <p>3) Customer Service Management</p> <p>i) Manage lorry owner inquiries via email, phone calls, and walk-in visits if any.</p> <p>4) Postal Courier Services</p> <p>i) Cover postage expenses, including those incurred through registered mail or courier services, for Acknowledgment of Receipt (“AR”).</p> <p>5) Information Gathering</p> <p>i) Obtain comprehensive information regarding the details of lorry owners.</p> <p>6) Financial Monitoring</p> <p>i) Ensure the accuracy of all payments received from lorry owners.</p> <p>7) Reporting &amp; Analysis</p> <p>i) Generate monthly bordereaux reports.</p>	<p><u>Sales Period:</u></p> <p><b>22 May 2026 – 15 June 2026</b></p> <p><b>9.00 a.m. to 5.00 p.m.</b> <b>(Monday – Friday except for Public Holidays)</b></p>	<p><u>Date:</u> <b>3 June 2026 (Wednesday)</b></p> <p><u>Briefing Time:</u> <b>11.00 a.m.</b></p> <p><u>Venue:</u> <b>Online via Microsoft TEAMS</b></p> <p>Note:</p> <p>Interested tenderers are required to confirm their participation via email to <a href="mailto:tenderccs@plus.com.my">tenderccs@plus.com.my</a> before <b>28 May 2026</b>.</p> <p>The link to the online briefing session will be provided upon receipt of the participation confirmation.</p>	<p><u>Fee for one (1) set of Tender Document</u></p> <p><b>RM500.00</b> <b>(Ringgit Malaysia Five Hundred Only)</b> <b>(Documentation Fee is not refundable)</b></p> <p>Tender Documents shall be released from <a href="mailto:tenderbox@plus.com.my">tenderbox@plus.com.my</a> upon verification of payment.</p> <p>Payment of Documentation Fee shall be made via online transaction only to:</p> <p><b>PROJEK LEBUHRAYA USAHASAMA BERHAD</b> <b>CIMB Bank Berhad</b> <b>Account No.: 8000 4667 16</b></p> <p><u>Reference for Payment:</u> <b>RVO 2026</b></p> <p><u>Payment Details:</u> <b>Name of the Company eligible to purchase the tender</b></p> <p><b>Note: The company must submit the receipt of Tender Fees paid through email to <a href="mailto:tenderccs@plus.com.my">tenderccs@plus.com.my</a>.</b></p>	<p>Submission via OneDrive or email to <a href="mailto:tenderbox@plus.com.my">tenderbox@plus.com.my</a></p> <p><u>Tender Closing Date and Time:</u> <b>15 June 2026 (Monday)</b> <b>Before 3:00 p.m.</b></p> <p>Tenderers must submit a Tender Deposit amount of Ringgit Malaysia: <b>Five Thousand (RM5,000.00) Only via online bank transfer</b> from a licensed bank operating in Malaysia on or before the Tender Closing Date to:</p> <p><b>PROJEK LEBUHRAYA USAHASAMA BERHAD</b> <b>CIMB Bank Berhad</b> <b>Account No.: 8000 4667 16</b> <b>Reference: RVO 2026</b> <b>Other Payment Details: [Insert Tenderer's Company Name]</b></p> <p>The Tender Deposit payment receipt must be submitted together with the tender documents at the time of submission on or before the Tender Closing Date and Time.</p> <p>The Tender Deposit shall be refundable and will be refunded after the tender process is completed.</p> <p>PLUS Berhad reserves the right to reject any Tender Submission that is submitted after the Tender Closing Date and Time.</p>

Tenderers must meet the following **MANDATORY** requirements to purchase the Tender Document:

#### QUALIFICATION REQUIREMENTS

1. Tenderers who are interested to participate in this tender must have experience in **debt collector services**.
2. Tenderers must be registered in Malaysia.
3. The tenderer is allowed to submit only one (1) tender. Any tender found to have submitted more than one (1) tender will have their participation to be automatically disqualified.
4. Tender Deposit amounting to **Ringgit Malaysia: Five Thousand Only (RM5,000.00)** via online bank transfer from a licensed bank operating in Malaysia under the name "**PROJEK LEBUHRAYA USAHASAMA BERHAD**" along with the Tender Document to be submitted on or before the Tender Closing Date and Time.

#### Notes:

1. Each company is only allowed to participate as a single entity. However, tenderers may appoint their own sub-consultant(s) registered in Malaysia as part of their Tender Document submission.
2. A Tender Briefing will be conducted as per the details provided in table above. Interested tenderers are required to confirm their participation via email to [tenderccs@plus.com.my](mailto:tenderccs@plus.com.my) before 28 May 2026 and the link to the online briefing session will be provided upon receipt of the participation confirmation.
3. Tenderers who are interested to purchase the Tender Document **MUST email the following documents to [tenderccs@plus.com.my](mailto:tenderccs@plus.com.my) for validation of qualifications:** -
  - a) Certified True Copy of company certificate of registration with Suruhanjaya Syarikat Malaysia (SSM);
  - b) Validated proof of project experience in debt collector services for the past seven (7) years.

Tender Document will only be issued to the tenderers who are eligible to purchase the Tender Document via email from [tenderbox@plus.com.my](mailto:tenderbox@plus.com.my) upon received of validated payment of Documentation Fee.
4. The price of the Tender Document is **RM500.00 (Ringgit Malaysia Five Hundred Only)** and is **NON-REFUNDABLE**. Payment should be made via **online transfer ONLY** with the reference "**RVO 2026**" along with the name of the eligible company purchasing the Tender to the account of **PROJEK LEBUHRAYA USAHASAMA BERHAD, Account No. 8000 4667 16**. Please provide the proof of payment upon purchase of the Tender Document to [tenderccs@plus.com.my](mailto:tenderccs@plus.com.my).
5. The Tender Document will not be issued after the sales period as mentioned above. The fully completed Tender Document must be uploaded to the OneDrive link provided by PLUS Berhad, the same link as the Tender Document shared i.e. [tenderbox@plus.com.my](mailto:tenderbox@plus.com.my).
6. The tender submission must be submitted according to the tender submission requirements and the tender submitted after the Tender Closing Date and Time will **NOT BE CONSIDERED**. PLUS Berhad will not be responsible for any liability, loss, delay, damage, or other issues regarding documents submitted.
7. PLUS Berhad is not bound to accept the lowest or any other tender or to provide any reasons for rejecting any tender. All expenses incurred in making the offer or tender, or any expenses related thereto, are the full responsibility of the tenderer. PLUS Berhad will not be responsible for any costs involved and will not reimburse any costs incurred by the tenderer.
8. Any inquiries regarding this tender must be made in writing via email to [tenderccs@plus.com.my](mailto:tenderccs@plus.com.my).